

Agenda

9:00 -9:30	Participants registration
9:30 -9:45	Opening session
9:45-10:30	Lecture - Understanding CAS - Complex Adaptive Systems
10:30-11:15	Working session - Projects as CAS
11:15-12:15	Lecture - Dealing with inherent uncertainty
12:15-13:00	Working session - The faces of uncertainty in projects
13:00-14:00	Lunch Break
14:00-14:45	Lecture - Shifting from fail-safe design to safe-to-fail experiments
14:45-15:30	Working session - Failures in projects
15:45-16:30	Lecture - Monitoring for weak signals, anticipation and resilience
16:30-17:15	Working session - Addressing the project scenario
17:15-17:45	Closing session

Registration

- Individual fee (VAT included) PMI-NIC Members: € 150,00; Others: € 200,00
- Mandatory on-line registration www.pmi-nic.org
- Workshop will be run in English language without simultaneous translation.
- Event spans 7 PDUs – (5 STR + 2 LDS) for all PMI certifications.
- For information: info1@pmi-nic.org

PMI® Northern Italy Chapter

Passion & Professionalism



Making project management indispensable for business results.®

Project Management Institute
Northern Italy Chapter

Managing projects in complex environments

One-day workshop with David Snowden



Milan, December 3rd, 2016

Vitruvio Center – Via Vitruvio 43 -
MM2 MM3 Centrale

Workshop profile

Knowledge and complexity are strongly related. CAS - Complex Adaptive Systems are permeated with knowledge. Knowledge workers, as individuals and teams, make the difference, regardless the underpinning formal organization. By definition, projects are complex and knowledge-sensitive.

This workshop will introduce complexity theory to participants. Known as the *Science of Uncertainty*, complexity is establishing itself as a key scientific approach to understanding the next generation of project management methods/tools, anticipatory triggers (for early detection of potential overrun) and ways to transfer knowledge between projects, including rapid 'repurposing' of existing capability to meet novel and unexpected challenges.

Delegates will receive both an understanding of the core theory, and practice in using methods and tools.

During the workshop lectures and working sessions will interchange, in order to acquire a sound theoretical framework and to verify its application to typical projectized situations.

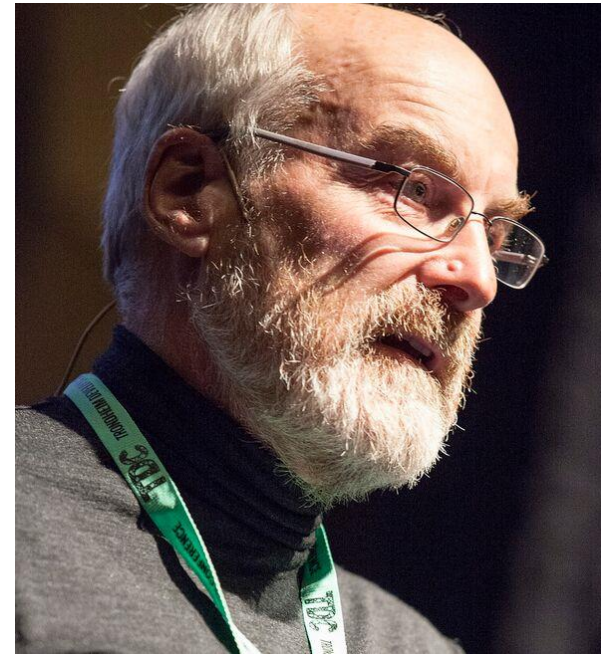
The target of this workshop is represented by project management practitioners who are interested in empowering their competencies with respect to knowledge challenges in projects.

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Keynote speaker

David Snowden



David Snowden, president of Cognitive Edge, is a world-wide academic, consultant and researcher in the field of knowledge management.

Snowden's HBR Cover article on complexity theory has won multiple awards and his paper on complexity in knowledge management is the third most cited paper in that field.

Over the past two decades both within IBM and for the last twelve years as Chief Scientific Officer of Cognitive Edge, Snowden has developed a series of simple sense-making frameworks and pragmatic methods for handling uncertainty and mitigating risk.

www.cognitive-edge.com

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