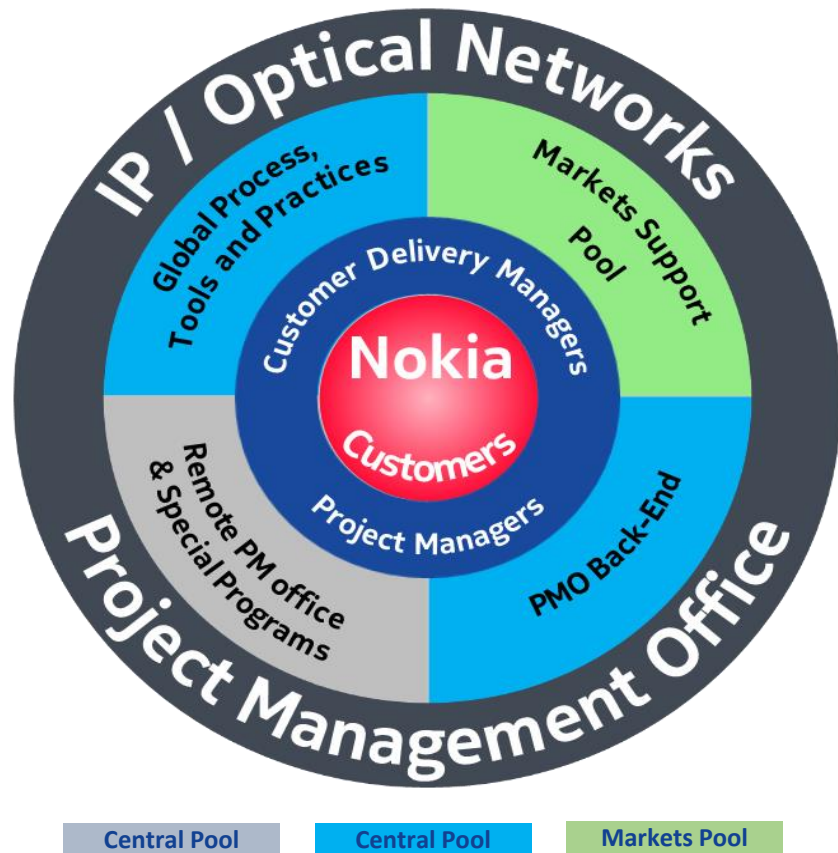


PMO for LEADERSHIP

Marco Broggi PMP®
Nokia ION Services BU, Global PMO

Vimercate, September 20th, 2018

ION PMO Mode of Operation



Customer Centricity

All working hands in hands to deliver on commitments

Front-End Delivery

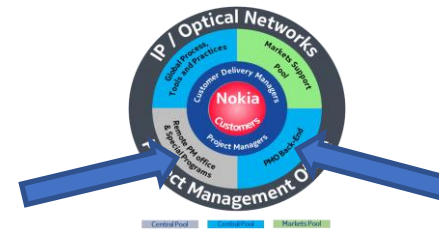
Led by BG-DMs and executed by Customer Facing Project Managers

ION PMO

Owning full Back-End delivery support to BGDMs/PMs Front End through the 4 units

Fluidity of resources in the ION PMO among the 4 units

One PMO Team, Four Areas



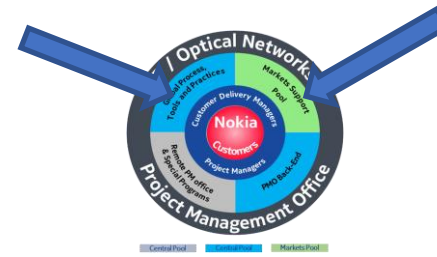
1) Remote PM Office & special programs

- Remote Project Management on demand
- Products Business Units interlock
- Services Business Unit Global Programs
- RBCs Regional Programs
- Key Project Reviews – specific selection
- Governance of Projects Review RBC Level
- Review and Aggregation at RBC

2) PMO Back End

- Remote Support in early projects phases
- Remote support during projects execution
- X-Business Groups project coordination
- PMO Rapid Response

One PMO Team, Four Areas



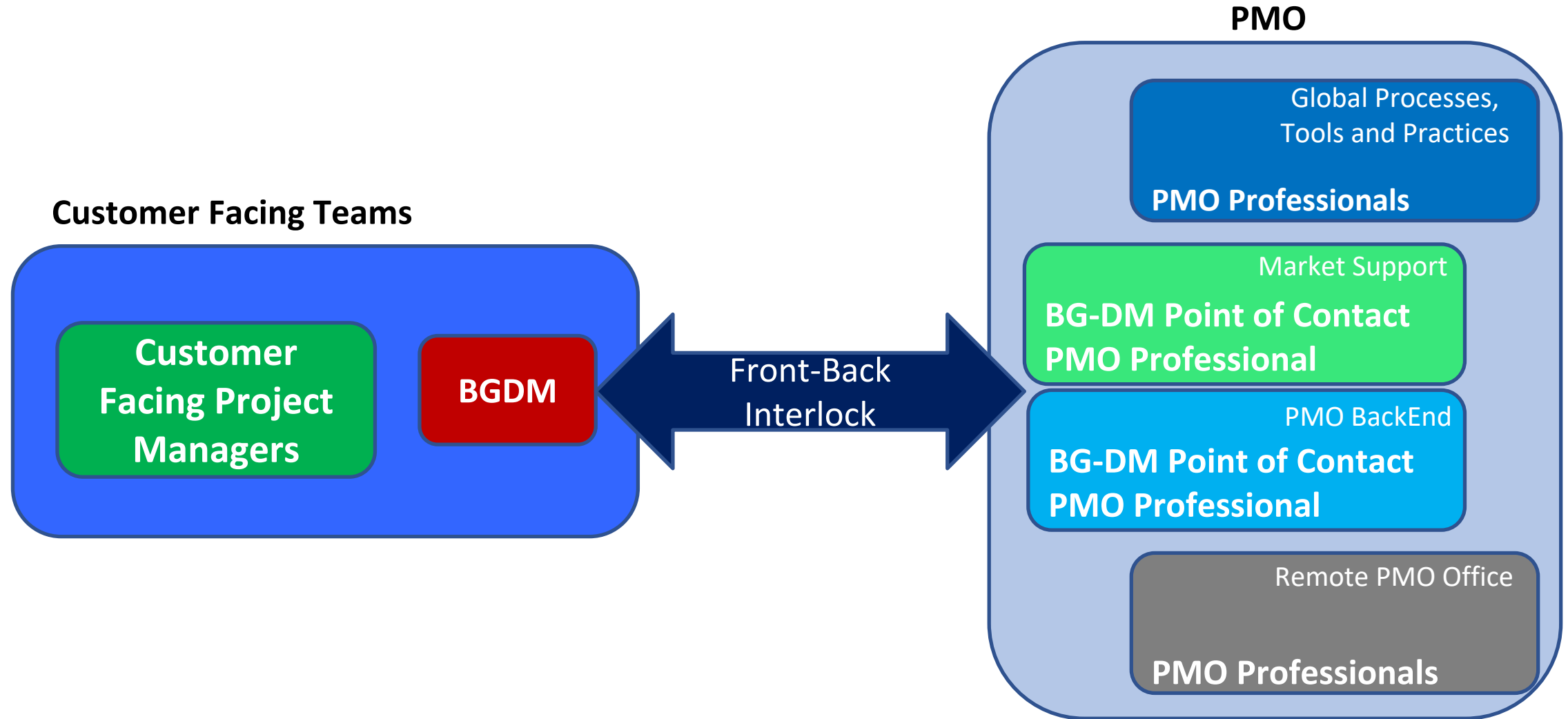
3) Markets Support Pool

- Up to 7 Markets coverage
- Support in process and tools implementation
- Aggregation at Cluster and Market
- Best practices support

4) Global Processes, Tools and Practices

- Strategic responsibilities
- Tactical responsibilities
- Operational responsibilities

PMO Peering Project Managers Teams



Key Leadership Factors



THANK

YOU

